

TERMS AND CONDITIONS

Welcome to myoffice.dubadu.com (hereinafter referred to as the “Website” or the “Platform”).

These Terms and Conditions govern your access to and use of the Website and its services. By accessing or using the Platform, you agree to be bound by these Terms. Please read them carefully before using the Website.

1. ACCEPTANCE OF TERMS

1.1. By accessing or using the Website, you confirm that you have read, understood, and agree to be legally bound by these Terms and Conditions, as well as any additional policies, guidelines, or notices referenced herein.

These Terms apply to all users of the Platform, including, without limitation, visitors, registered users, trainees, and partners.

1.2. Your access to and use of the Website is conditional upon your acceptance of these Terms. If you do not agree with any part of these Terms, you must immediately cease using the Website and any related services.

1.3. By using the Platform, you represent and warrant that:

- you have reached the minimum legal age required in your jurisdiction to enter into a binding agreement;
- you have the legal capacity to accept these Terms;
- you will use the Website in compliance with all applicable laws and regulations.

If you do not meet these requirements, you are not permitted to use the Platform or create an account.

1.4. By accepting these Terms, you also agree to comply with all applicable policies and documents published on the Website, including but not limited to:

- Privacy Policy
- Cookie Policy
- Any additional rules, guidelines, or operational documents

These documents form an integral part of these Terms.

1.5. We reserve the right, at our sole discretion, to suspend, restrict, or terminate your access to the Platform at any time, with or without prior notice, if you:

- violate these Terms;
- provide false, inaccurate, or misleading information;
- engage in prohibited, unlawful, or harmful activities;
- act in a manner that may damage the reputation, security, or operation of the Platform.

1.6. For the purposes of these Terms:

“User” means any individual who accesses or interacts with the Platform, including participants undergoing training and registered account holders.

“Partner” means a User who has successfully completed the required training program, obtained a certificate issued by the Platform, and entered into a formal cooperation arrangement, where applicable.

2. DESCRIPTION OF SERVICES

2.1. The Platform is a restricted digital environment designed to provide training and operational tools for authorized Users who collaborate with Dubadu Portal LLC (hereinafter referred to as the “Company”) in the area of real estate agent acquisition and onboarding.

2.2. The Platform offers a structured educational program, including access to training materials, assessment modules, and certification processes. Successful completion of this program is required in order to qualify for Partner status.

2.3. Upon successful certification, Users may be granted the opportunity to cooperate with the Company by participating in activities such as identifying, referring, evaluating, and supporting potential real estate agents during the onboarding process.

2.4. The Platform also provides Users with access to a secure personal account (dashboard), which includes tools for managing account information, monitoring activity and performance, receiving updates, and accessing resources necessary for ongoing participation in the Company's programs.

2.5. Access to the Platform is limited and is not intended for general public use. Certain features and services may only be available to Users who have successfully completed the training program and, where applicable, entered into a valid cooperation arrangement with the Company.

3. USER ACCOUNTS AND SECURITY

3.1. Access to the Platform, including training modules and Partner-related functionality, requires the creation of a personal account. By registering, the User (including Candidates and Partners) agrees to provide accurate, complete, and up-to-date information at all times. The User is solely responsible for maintaining the confidentiality of their login credentials and for all activities conducted under their account.

3.2. Any actions performed through a User's account, including but not limited to training progress, test submissions, and Partner-related activities, shall be deemed to have been carried out by the account holder, unless the User promptly notifies the Platform of unauthorized use in accordance with these Terms.

3.3. The User must immediately notify the Platform through the designated support channels in the event of any suspected unauthorized access, security breach, or misuse of their account.

3.4. The Platform shall not be liable for any loss, damage, or consequences arising from unauthorized access to a User's account resulting from the User's failure to safeguard their credentials or comply with these Terms.

3.5. Each User is permitted to create and maintain only one personal account on the Platform. The creation, use, or control of multiple accounts by the same individual without the prior written consent of the Platform is strictly prohibited. The Platform reserves the right to suspend, restrict, or terminate any duplicate or unauthorized accounts at its sole discretion.

4. USER CONDUCT

4.1. All Users of the Platform, including Candidates participating in training and Partners engaged in referral or cooperation activities, are required to use the Platform in a lawful, respectful, and responsible manner.

By accessing or using the Platform, each User agrees not to:

4.1.1. Submit, upload, or distribute any content that is false, misleading, defamatory, discriminatory, offensive, unlawful, or that infringes upon the rights (including intellectual property or privacy rights) of any third party.

4.1.2. Misrepresent their identity, qualifications, professional role, or affiliation with the Platform, the Company, or any third party, including referred individuals or agencies.

4.1.3. Interfere with, disrupt, damage, or otherwise compromise the integrity, security, or proper functioning of the Platform or its underlying systems.

4.1.4. Attempt to gain unauthorized access to any part of the Platform, user accounts, data, or systems, or attempt to bypass or circumvent any authentication or security measures.

4.1.5. Use any automated tools, including bots, scripts, crawlers, or scraping technologies, to access, extract, or collect data from the Platform, or use the Platform for competitive analysis or market research without prior written consent of the Company.

4.1.6. Impersonate any person or entity, or submit information under false pretenses or without proper authorization.

4.2. Violation of this section may result, at the sole discretion of the Platform or the Company, in one or more of the following actions:

4.2.1. Issuance of a warning.

4.2.2. Temporary suspension of access to the Platform.

4.2.3. Where applicable, the Company reserves the right to take further action, including initiating legal proceedings, seeking compensation for damages, and/or reporting violations to relevant governmental or regulatory authorities.

5. PAYMENTS AND FEES

5.1. Access to the Platform, including training modules and the creation of a Partner account, is provided free of charge. No fees are charged for the use of the core features of the Platform.

5.2. The Platform may, at its sole discretion, provide financial incentives, rewards, or compensation to Users based on their activity, performance, or participation, as further defined in a separate Partner Agreement or applicable compensation policy.

5.2.1. Any rewards, incentives, or compensation provided by the Platform or the Company do not constitute salary, wages, or any form of guaranteed income.

5.2.2. Participation in any reward or incentive structure is voluntary and does not create any employment, agency, or fiduciary relationship between the User and the Company.

5.3. The internal balance displayed in the User's personal account represents an informational record of accrued rewards or pending payouts. It does not constitute a bank account, electronic wallet, or any form of stored monetary value.

5.4. The internal balance:

- does not represent real-time funds held on behalf of the User;
- cannot be used for purchases, transfers, or external transactions;
- is not withdrawable except in accordance with the applicable payout procedures defined by the Company.

5.5. Any payouts, where applicable, shall be made in accordance with the procedures, conditions, and timelines set forth in the relevant cooperation agreement or compensation policy.

Users are solely responsible for:

- providing accurate and complete payment details;
- complying with all applicable tax laws, reporting obligations, and local regulations.

5.6. The Platform shall not be liable for any delays, failures, or errors in payment processing caused by third-party service providers, including but not limited to payment processors, banks, or financial institutions.

5.7. All payment-related transactions are subject to the terms, conditions, and policies of the respective third-party providers.

5.8. Any questions or disputes regarding balances, rewards, or payments must be submitted through the official support channels of the Platform.

6. LIMITATION OF LIABILITY AND DISCLAIMER OF WARRANTIES

6.1. To the fullest extent permitted by applicable law, the Platform shall not be liable for any direct, indirect, incidental, consequential, or special damages arising out of or in connection with the use of, or inability to use, the Platform, its services, training materials, Partner functionality, or any related tools.

This includes, without limitation, damages resulting from system errors, technical failures, interruptions, inaccuracies, delays, loss of data, loss of business opportunities, or discrepancies in account information, including internal balances.

6.2. The User agrees to indemnify, defend, and hold harmless the Platform, the Company, and their respective owners, directors, employees, affiliates, and representatives from and against any claims, demands, liabilities, damages, losses, or expenses (including reasonable legal fees) arising out of or related to:

- the User’s use or misuse of the Platform;
- violation of these Terms;
- breach of applicable laws or regulations;
- infringement of any third-party rights.

6.3. The Platform and all its content, features, and services are provided on an “as is” and “as available” basis, without warranties of any kind, whether express or implied.

To the fullest extent permitted by law, the Platform disclaims all warranties, including but not limited to:

- merchantability;
- fitness for a particular purpose;
- accuracy or reliability of content;
- non-infringement;
- uninterrupted, secure, or error-free operation.

6.4. The Platform does not guarantee any specific results, outcomes, or financial benefits from participation in training programs, Partner activities, or interactions with referred real estate professionals.

All decisions, actions, and outcomes are solely the responsibility of the User and are undertaken at their own risk and discretion.

6.5. Nothing in these Terms shall exclude or limit liability for fraud, willful misconduct, or any liability that cannot be excluded or limited under applicable law.

7. MODIFICATIONS TO TERMS AND CONDITIONS

7.1. We reserve the right, at our sole discretion, to update or modify these Terms and Conditions at any time to reflect changes in our services, legal requirements, or business practices.

7.2. In the event of material changes, we will make reasonable efforts to notify registered Users, including by email or through the Platform. Unless otherwise specified, the updated Terms and Conditions shall become effective five (5) business days after such notification is provided.

7.3. It is the User’s responsibility to review any updated version of these Terms. Continued use of the Platform after the effective date of the revised Terms constitutes acceptance of those changes.

If the User does not agree with the updated Terms and Conditions, they must discontinue use of the Platform prior to the effective date.

8. JURISDICTIONAL LIMITATIONS

8.1. The availability of the Platform and its services may vary depending on the User's location and applicable legal restrictions. The Platform does not guarantee that its services are appropriate or available in all jurisdictions.

Users are solely responsible for ensuring that their use of the Platform complies with all applicable local laws and regulations. Certain rights or obligations under these Terms may not apply to all Users depending on their jurisdiction.

9. PRIVACY POLICY

9.1. The Platform collects, uses, stores, and processes personal data in accordance with its Privacy Policy.

By using the Platform, the User acknowledges and agrees to the processing of their personal data as described in the Privacy Policy, including details regarding data collection, purposes of processing, retention periods, and User rights.

Users are encouraged to review the Privacy Policy carefully to understand how their personal data is handled.

10. ELIGIBILITY REQUIREMENTS

10.1. Only individuals who have full legal capacity to enter into binding agreements under applicable law are eligible to register as Users of the Platform.

Eligibility to act as a Partner may additionally require successful completion of the mandatory training program and receipt of a Certificate of Completion issued by the Platform or its authorized representatives.

10.2. Completion of the training and certification process does not, in itself, create any form of contractual, employment, partnership, or agency relationship between the User and the Platform or the Company.

Any such relationship shall arise only upon the execution of a separate written agreement, where applicable.

10.3. The Platform reserves the right, at its sole discretion, to verify the identity, legal status, and, where relevant, professional qualifications of any User, Candidate, or Partner at any time.

Failure to meet or maintain the required eligibility criteria may result in restriction, suspension, or permanent termination of access to the Platform, with or without prior notice.

11. DATA BREACH NOTIFICATION

11.1. We implement appropriate technical and organizational measures to protect personal data and to reduce the risk of unauthorized access, disclosure, or loss.

11.2. In the event of a data breach affecting personal data, the Platform will take appropriate steps in accordance with applicable data protection laws.

11.3. Where required by law, we will notify affected Users and/or relevant supervisory authorities within the timeframes established by applicable regulations.

11.4. Such notification, where applicable, may include information regarding the nature of the breach, the categories of data affected, potential risks, and recommended steps that Users may take to protect themselves.

12. SEVERABILITY

12.1. If any provision of these Terms and Conditions is held to be invalid, illegal, or unenforceable by a court or competent authority, such provision shall be deemed modified to the minimum extent necessary to make it valid and enforceable.

12.2. If such modification is not possible, the relevant provision shall be deemed severed from these Terms, and the remaining provisions shall continue in full force and effect.

13. FORCE MAJEURE

13.1. The Platform shall not be liable for any delay, failure, or inability to perform its obligations under these Terms and Conditions if such delay or failure results from events beyond its reasonable control, including but not limited to:

13.1.1. Natural disasters, including earthquakes, floods, fires, or other extreme weather conditions;

13.1.2. Acts of government or authorities, including laws, regulations, orders, military actions, sanctions, or civil unrest;

13.1.3. Technical failures, including telecommunications disruptions, server outages, cyber-attacks, or failures of internet or infrastructure services;

13.1.4. Labor disputes, including strikes, lockouts, or shortages of workforce or materials;

13.1.5. Any other events or circumstances beyond the reasonable control of the Platform.

13.2. In the event of a force majeure occurrence, the Platform shall be entitled to suspend or delay the performance of its obligations for the duration of such event.

The Platform will make reasonable efforts to:

- mitigate the impact of the disruption;
- notify Users, where reasonably practicable;
- resume normal operations as soon as reasonably possible.

14. INTELLECTUAL PROPERTY

14.1. All content available on the Platform, including but not limited to text, graphics, logos, trademarks, videos, training materials, software, and databases, is the intellectual property of the Platform, the Company, or its licensors, and is protected by applicable intellectual property laws, including copyright, trademark, and trade secret laws.

14.2. Users are granted a limited, non-exclusive, non-transferable, and revocable right to access and use the Platform solely for its intended purposes in accordance with these Terms.

Except as expressly permitted by the Platform, including within the scope of an approved partnership or collaboration, Users may not reproduce, distribute, modify, publish, transmit, create derivative works from, or otherwise exploit any content from the Platform without prior written consent.

Where the Platform grants permission to use its branding elements, including logos or trademarks, such use must strictly comply with any branding guidelines and may be revoked at any time at the Platform's discretion.

14.3. The use of the Platform's name, trademarks, logos, branding elements, or any associated intellectual property for commercial or promotional purposes is strictly prohibited without prior written authorization from the Platform.

15. USER PARTICIPATION IN EVENTS AND PROMOTIONS

15.1. If a User participates in any events, promotions, or activities organized or facilitated by the Platform, the User acknowledges and agrees that photographs, video recordings, or other media content may be captured during such activities.

15.2. By participating in such events or activities, the User grants the Platform a worldwide, non-exclusive, royalty-free right to use, reproduce, publish, and distribute such media content for promotional, marketing, advertising, and informational purposes, including but not limited to use on the Website, social media platforms, and other communication channels.

15.3. The User understands and agrees that participation in such events does not entitle them to any compensation, royalties, or other financial benefits in connection with the use of such materials.

15.4. If a User does not wish to appear in such media content, they should refrain from participating in such events or may submit a written request to the Platform, where reasonably feasible, to limit or remove specific materials.

16. NO EMPLOYMENT RELATIONSHIP

16.1. Nothing in these Terms and Conditions shall be construed as creating any form of employment, partnership, joint venture, or agency relationship between the Platform, the Company, and any User or Partner.

16.2. Partners act as independent contractors or independent participants and are not employees of the Platform or the Company. Accordingly, Partners are not entitled to any employment-related benefits, protections, or compensation under applicable labor laws, unless expressly agreed in a separate written agreement.

16.3. Partners act independently and retain full discretion over their activities. Nothing in these Terms shall be interpreted as creating any form of control, supervision, exclusivity, or dependency characteristic of an employment relationship.

17. GOVERNING LAW AND DISPUTE RESOLUTION

17.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of the United Arab Emirates, without regard to its conflict of law principles.

17.2. Any dispute, claim, or controversy arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the competent courts of Dubai, United Arab Emirates, unless otherwise required by mandatory applicable law.

18. RESTRICTED JURISDICTIONS

18.1. The Platform may not be accessed, used, or registered by individuals or entities located in, or otherwise associated with, jurisdictions subject to international sanctions, embargoes, or trade restrictions.

18.2. The Company does not engage in cooperation with individuals who are citizens, residents, or otherwise associated with territories subject to international sanctions and restrictions, including but not limited to: The Russian Federation (including the temporarily occupied territories of Ukraine), The Republic of Belarus, The Islamic Republic of Iran, The Democratic People's Republic of Korea (North Korea), The Syrian Arab Republic, Afghanistan, Sudan (North and South), Venezuela, Cuba, The Central African Republic, The Democratic Republic of the Congo, Libya, Zimbabwe, Myanmar (Burma), Yemen, Lebanon, Somalia, Nicaragua, Russian-occupied territories of Georgia (Abkhazia and South Ossetia), Nagorno-Karabakh, Transnistria, and other disputed or unrecognized territories.

18.3. The Company also does not cooperate with real estate agencies that are registered in these jurisdictions or are connected to them through ownership, control, or other legal or factual links.

18.4. The Company reserves the right to terminate any account or cooperation without notice if there is a reasonable suspicion or confirmation that a User is in violation of this policy.

If you have any questions regarding these Terms and Conditions, please contact us at school@dubadu.com.

Effective Date: May 19, 2026